

WNAG

Wednesday September 18th, 2013

Present

Lowell Williamson – AHS (Chair)
Nevil Bromley - Arts
Manfred Grisebach - IST
Bernie Rutter –ENV (Minutes)
Colin Bell – IST
Allan Fleming - SCI
Jim Johnston– MFCF
Dave Hinton – IST
Steve Nickerson - CSCF

Agenda Items

1) Preparing labs for exams

- Lowell and Nevil met with Bruce Campbell to discuss
- Bruce presented an ONA solution that addresses AHS and Arts issues
- A lab can be locked from a podium machine
- Firewall settings are on the faculty's router
- Settings can allow access to a specific internal or external website but you should test it first for broken embedded links
- See https://mindtouch.uwaterloo.ca/WNAG/KB/Exam_Lockdown for details

2) Documentation Committee

- The Mindtouch site (see link above) is sitting waiting for content
- RT4 is coming and may have some impact on documentation practices
- Lowell will add lab exam docs
- Jim asked if we could consolidate best practices documentation here
- Collin can build a temporary page that links all the doc sources

3) AD consolidation

- Executive steering committee meeting last week
- All governance activity will be in one document that Collin will post
- There is an agreement to build RASCI chart with all responsibilities and roles

- Need to identify privileged accounts for auditors
- On October 1st they will sign document to make RASCI chart official
- establish governance group to expand model to all technology areas
- AD Report Manfred can put it online for comment
- Nevil working on shutting down artsfaculty domain
- Science filer issues resolved
- Math working on migrating to nexus Mac issues on 2k8 AD are stalling conversion
- Colin these are examples of what will be addressed at the governance body

4) Faculty updates

- ENV rebuilt 5 PC labs using SCCM vs. previously using MDT.
- Labs all running 64 bit OS now
- 60 new Dell 9020's installed in ENV labs
- ENV will try image deployment next term, same as podiums are done now
- IST Manfred SCCM Challenge was mostly collection management
- SCCM had problems moving and renaming computers
- Lowell expressed frustration with asking for SCCM collections
- AHS Completed SCCM deployment of software in our student computing labs
 - Overall it went satisfactorily
 - Issues regarding collection of computers
 - Hard to understand and communicate without seeing something to be able to verify accuracy
- SCCM Issue with deploying SAS and the order in which it is deployed (conflicts with Office & SPSS)
- AHS & ENV Printing pilot in the fall term (PaperCut)
- No other reports received