

WNAG

Meeting: 2015-06-17

Present: AHS - Lowell Williamson; Arts - Nevil Bromley; CS - Steve Nickerson; IST - Manfred Griesbach, Dave Hinton, Ravindri Kutulnaga, Will Lewis, Mike Patterson (Secretary); Math - Hari Chotara.

1 Previous Business

Lowell reminded the group that his intention behind requesting faculty updates be sent in advance of the meeting to the list, not to the Chair, was so that the group could come to the meeting prepared to ask specific questions if need be.

2 New Business

1. Blocking LDAP-Nexus binds from off-campus (MikeP): Mike will put in a change request, specifically prompting ENG for feedback. No discussion.
2. Course/class group automation: Steph was creating groups for 'somebody' in IST automatically. Mike pointed out that the major holdback on this is WatIAM replacement with the single point of failure being Sean Mason. Let Jason Testart know directly if this is causing concern / holdbacks within the faculties.
3. Adobe 11 or DC? (Manfred): Some discussion at IWAG, where thinking was to wait on Acrobat Pro. Acrobat 11u11 is out, Mike Cocker building. Will says 11 is under support until October 2017, 10 until Nov 2015. Podium PCs are rebuilt termly - do we want to change them mid-term (ie, Oct/Nov) given that security updates are applied when they're released? Or do we put DC on in December 2015? Nevil observed users tend to hate UI changes, so maybe that's best. Ravindri did point out that we need to certify enterprise apps. MikeP asked about using the same solution (VDI) for Acrobat as we do for Java, if that's an issue?

3 Faculty Updates (round table)

- AHS
 1. New Director, invites to Terry's retirement.
 2. 6 new student lab workstations, with security tabs (and retrofitting older labs).

3. Investigating an Nvivo server and hopes to report on that by end of summer (for consolidating research data?). Does anybody know anything about PMB Datasets - a consumer survey company. They'd like to install on multiple workstations and require a unique userid.
 4. More requests for SPSS Virtual - wants to clarify, is this for course use only? Or can it be used for researchers? Manfred will ask.
 5. (resulted from later discussion) Office 2013, still having issues with not finding license server, even after alias was changed (surprised Manfred, maybe the report was wrong, but these were machines that had not been deployed by SCCM).
- Arts: Cannot see licensed deployments within SCCM to figure out if they're failing. MikeC/JohnM granted Nevil permissions to see failed deployments - which grants far more permissions than are strictly required. Manfred says MikeC can probably do multiple copies of the deployment, one per faculty, and then individuals can either have IST trigger it, or do the triggering themselves, and they should be able to see what has failed and what hasn't. Some concern that this would increase workload for MikeC, but Manfred thinks that this is not really an issue. Nevil also gave Psych, David Annable, and ACO a lesson on how to resolve failed deployments within their units - within constraints of the privileges he had. (They can't see deployments at all, apparently.) Manfred said to please make this an SCCM Admin meeting agenda item. (What about SCCM AM? Lowell was curious, Manfred thinks it should be business as usual. Nevil: refresh schedules will be there too.)
 - Math: Hari sent notes to Nevil. Filesystem security permissions were set to Unix, which caused excitement. They had to make some changes to home directory paths in their AD - caused some issues for users who had some certain mappings. Wound up creating a Samba server share with the same volume/share name, clients synced docs, then disconnected the drive.
 - Manfred: Met with MS rep. Office 2010 goes into extended support soon. Within AS we're only about halfway to a 2013 deployment. .NET Framework: version 4/5.1 all retire in 9 months, and we have products depending on them. (Framework 2 expires in a year.) Similarly, when 10 is released, we'll not be legally allowed to run 7. What does Microsoft expect corporations to do? Exchange 2010 is dependent on .NET, and trying to upgrade .NET crashed Exchange - so we seem stuck?
 - DaveH
 1. 2012 installations are complete, but not all DCs (3/6) have been moved to a private network. Does not think we'll move APEX, we'll just firewall them off as best we can.
 2. Notification of desire to upgrade DFS stuff that uses SYSVOL - should not be any impact, already been done in NEXUSTest and APEXTest, will send out notices. Considering an IP change in coordination with that change.
 3. Some DCs did not correctly have IPv6 disabled - commands could be sent but no response arrived.

All others have no report.