WNAG

Meeting: 2015-09.16
Present: AHS - Lowell Williamson; Arts - Nevil Bromley (chair); CS - Steve Nickerson; ENG - Ray White; ENV - Bernie Rutter; Math - Jim Johnston, Hari Chotara; IST - Will Lewis, Ravindri Kutulnaga, Mike Patterson (secretary), Manfred Griesbach, Dave Hinton; Science - Allan Fleming

1 Previous Business

1. Unlinked GPOs (Nevil): Nevil sent an email specifically targeting "bang" accounts associated with specific GPOs. ChemEng (dherman) cleaned theirs up.

2. DC migration to private subnets - update (Dave): IST believes that the issue for ENG was their IPSEC policy that blocked UDP to RFC1918 private addresses. Hari noted that their terminal servers with that policy applied could not talk to private DCs. IST has implemented DCs in NEXUSTEST on private networks, although Ray is unaware of ENG plans to test clients. Microsoft asked to see packet traces; Dave forwarded the request to Hon. Any traces showing failing clients need to be made clientside, as trapping all traffic to every DC is unfeasible. There is still some dispute as to the actual cause of the outage. Dave has asked if faculties were ok with moving to entirely private networks again for DCs, and is awaiting a response from ENG.

   (Post-WNAG update: Erick has responded to the group saying he has tested NEXUSTEST and sees no reason to not continue the migration.)

2 New Business

1. New Chair and Secretary: Jim Johnston volunteered to chair effective October 2015. MikeP is willing to extend his time until February 2016.

2. WCMS (Nevil): Site managers need to make changes for Google Analytics to continue to operate. We've never enabled them for this site. Let Jim know if this is of interest.

3. Change request implementation scheduling (Nevil): request for a "Rogers timeframe" for implementation, in hindsight more specific notifications would have been better. Dave Hinton will send an update to the group about the last change, and will try to carry forward lessons learned wrt communications and timing thereof.

4. LAPS implementation and auditing (Nevil): IST have implemented for all of AS as of yesterday, Nevil has implemented for his vanguard and will roll out elsewhere. DaveH says we can do reporting based on OUs if desired — Nevil would like to see this for his groups. Alerting for each check is considered nonproductive.

5. Adobe DC testing (Nevil): MikeC has pushed out a test for some IWAG folks with a AppV implementation, only works if you're using SCCM. Manfred: we're leaning towards the Classic

stream, there's fewer updates. Also need PowerShell 3 installed and enabled, .NET 4 as well (yes, it's obsolete; no, this wouldn't be the first time we're in that situation). These are not specifically required for Adobe, but for the virtual application packaging.

6. Office Crashes (Stephen): Seems to be related to 64 bit installs of Office, which are rarely required and much less supported. Steve will try reinstalling 32 bit and see if problems continue.

3 Faculty Updates

See agenda for updates. One question: is Edge certified for use on corporate apps (Ray)? Ravindri says not, and thinks it's unlikely any app requiring ActiveX can ever be certified. Workaround: use IE11 on Windows 10 systems.

4 Other Business

1. AD consolidation: MFCFADS is mostly working like NEXUS and Math thinks they're close to being able to migrate.

2. WatIAm: "has been dying a slow death." Nevil observes that profile paths seem to go missing for faculty/staff - he's reported two distinct occurrences, and has many more. Seems to also happen to grad students — largely Science undergrads going into a grad program in Psychology. Some discussion about the challenges of a WatIAm upgrade, primarily staff time and access to data. (The latter issue is added post-meeting as a result of a conversation MikeP had with Sean Mason.) Jim would like to know if the code Stef Sempson wrote is the least incorrect way to automatically provision groups; Mike thinks it is. The group is again urged to forward larger concerns/questions about IAM directly to Jason Testart.

3. Emerge: Succinctly, determining ownership of the service is non-trivial. Lowell asked if it would be appropriate for him to send some documentation to Paul Dietrich for comment — Dave said yes.

4. Podium software deployments: Manfred - software metering on 60 packages they've deployed to podium PCs. 18 were not used at all in the last 9 months. He intends to start asking that unused applications be removed from the deployments.

5. Windows 10 licensing: turns out it's still complicated. Manfred would like to get an idea of how many have intend to upgrade Windows 7 Professional, as it can be migrated to Windows 10 Education (with loss of apps). IST always recommends a complete reinstall (vs upgrade) when changing operating system versions.