

WNAG

Meeting: 2018-03-21

Present: Jim Johnston (Chair), Bernie Rutter (Secretary), Clayton Tucker, Nevil Bromley, Ravindri Kulatunga, Anton Romantsov, Lowell Williamson, Lisa Tomalty, Ray White, Peter Schepers, Allan Fleming, David Hinton

Discussion regarding admin access to podiums, specifically access to logs

- Peter – logs are pulled every night and posted on a server
- Clayton – access to logs preferred on central server – contact Mike Cocker for access details
- Next day access to logs, you can escalate to the Help Desk for immediate access
- For full admin access to all podium computers, the general answer is “no”

There was interest in the Outlook repair for notifications mentioned in Hong’s report

- Jim – prompted for Exchange authentication about 3 times a day
- Lots of Outlook behaviour weirdness was discussed
- Lisa – Office issues also being discussed at IWAG. Mike Cocker is working on fix deployment

SailPoint deployment has been postponed to April

- Pending moves will be asserted in new WatIAM (i.e. 20000+ accounts to move to Alumni)
- Is there concern about accounts being moved when the new WatIAM is deployed?
 - Math, ENG, yes we have concerns
 - Others – no concerns were raised

DaveH – will be sending out emails about more Active Directory cleanup

Nevil – Asked about a resolution re last month’s ENG issue – were to look at logs

- DaveH – errors were not found on the Nexus side
- DaveH – understands its only on the chorus domain side