

WNAG

Meeting: 2018-04-18

Present: Jim Johnston (Chair), Bernie Rutter (Secretary), Mike Patterson, Clayton Tucker, Nevil Bromley, Ravindri Kulatunga, Anton Romantsov, Lowell Williamson, Lisa Tomalty, Ray White, Peter Schepers, Allan Fleming, David Hinton, Sean Mason, Dave Aldwinkle

SailPoint Q&A with Sean Mason

- Nevil – a user was moved to Arts OU during the process and wasn't in the pending csv – where did they come from?
- Sean – can be found in the audit log, contact Sean for follow-up
- How did it the upgrade go?
- Sean – a few surprises – some new concepts and old ones that no longer exist (i.e. expiry)
- Jim – how are !*accounts handled?
- Sean !*accounts are tracked in the new system
- !*accounts won't be moved, can be disabled by SEC
- Pending no longer a concept, some accounts moved that should have moved earlier
- Jim – some sponsored accounts stay around forever even though no longer affiliated
- Anton – working with Sean on home directory issues
- Workday structure different now – New IDM will need to adjust to new workday concepts
- Lowell – tried to create a generic account – can't create the actual user ID?
- Sean – for now need to submit RT for username to be generated – workflow is being worked on
- Thank you Sean for coming to WNAG for SailPoint Q&A

Active Directory Cleanup with Dave H.

- Dave – there was no response to the unlinked GPOs email – deletion will go ahead
- Hidden OU permissions
 - People are changing inheritance to see accounts
 - Inheritance breaks will be reinstated to comply with hidden user rules
 - Hidden users are only accessible to specific accounts
 - IST is Ok with giving a helpdesk group access to hidden accounts, not individual users

Windows 10 1709 issues

- HongZ (via DaveH) – printing issue in 1709 related to printer settings and upgrades to 1709 from previous W10 versions. Known M\$ bug and is being worked on.
- Lowell – please update the Xerox drivers

BIOS vulnerabilities

- Ray – is anyone looking at BIOS upgrades?
- Nevil – Arts has an SCCM package to do BIOS updates

WSUS and Updates

- Lowell – who is running WSUS for themselves? Are some updates rebooting without notice?
- Lowell - 1709 appears to ignore work hours when applying and rebooting
- JimJ - is anyone seeing patch failures? How do we fix them?
- Lowell – failures are sometimes fixed by getting updates from M\$ instead