WNAG

Meeting: 2018-06-20

Present: Jim Johnston (Chair), Bernie Rutter (Secretary), Mike Patterson, , Nevil Bromley, Ravindri Kulatunga, Lowell Williamson, Lisa Tomalty, Ray White, Peter Schepers, Allan Fleming, David Hinton, Dave Aldwinkle, Julio Gonzalez, Linda Zhang

Regrets: Clayton Tucker

DNS Issues in ENG – Dave A.

- ENG submitted an RT for slow DNS for short name resolution
- Used Wireshark and determined that DNS was working/responding properly
- Server in question was not negotiating SMB2, resolved RT
- Same problem came up a week later
- URL hardening keys that are used in IST and elsewhere were not present in ENG, asked Hon to add, awaiting response

Round Table

Enterprise Application testing - RavindriK

- Enterprise Apps testing with Windows 10 1803 and Firefox ESR 60 is up to 12/31 complete
- Jim inquired about a public page to see what is certified and there is one but it is internal to IST

Offline Files - JimJ

- Interested in issues others are having. Currently weaning Math folks off using offline files

Windows 10 1803

- IST had a couple issues with 1803 – related to Edge favourites and OneDrive vs Defender conflicts
- Math – upgrades should be complete in late August
- AHS – 1803 in labs, going to offices in Aug
- ENV – MAD upgrades done using SCCM task sequence, moving out to general population

Shared Documentation Site

- DaveA noted a lack of a knowledgebase for WNAG.
- Suggested we make a KB on confluence – recommend open only to WNAG regulars due to limited licenses available
- NevilB suggested that a KB should be open to a larger group
- AHS has a SharePoint site with a KB set up
- IST uses SharePoint for the IWAG KB
- JimJ – should we have documentation standards?
- Discussion is ongoing…

Unlocking a Windows 10 computer

- MikeP was looking for anyone's experiences getting into a locked W10 computer – this is an occasional request for ISS

Grouper

- NevilB asked about the status of expanding use of Grouper. Will follow up with Sean Mason

Mailservices cleanup- DaveH

- Almost completed migrating active accounts
- Many of the remaining accounts are there for no obvious reason – 1000's
- Currently looking for an efficient method to clean them up
- There is a cost per account to migrate them to Connect