

# WCMS Training/Support Update

## Our first WCMS 3 site has launched!

We're excited to share with you the first site to launch in the new WCMS 3! Take a look at the [Hagey Lectures website](#) to see some of the new features and design! You can also visit the [WCMS 2 Hagey Lectures website](#) for a side-by-side comparison. This site was manually migrated by a WCMS co-op student.

## WCMS 3 information on Web Resources site

WCMS 3 migration and user information is now available! Wondering where to start?

- Take a look at our [migration resources](#) and answers to some common [migration](#) and [technical questions](#) on the [Web Resources website](#)
- Read information on the [migration process](#) and [requesting a WCMS 3 site](#)
  - WCMS 3 site request intake web forms opened on June 29, with those links shared via a campus-wide communication
  - The web form will automatically create a corresponding RT, where all further communications about your migration will occur
- Keep an eye on our [WCMS 3 training and support page](#) – WCMS 3 LEARN courses are not yet available, but this page will be updated on an ongoing basis as WCMS 3 development continues
- Get an early look at WCMS 3! Take a look at our [WCMS 3 for site maintainers YouTube playlist](#) for two new WCMS 3 videos - with more to come!
- See the list of the functionality from standard WCMS 2 FDSU sites that will and will not be available in the [initial release of WCMS 3](#) is also a helpful resource to review often
- Stay up-to-date with our [post-launch development](#) work and [project timeline](#) information

## IST co-op training/early rebuild WCMS 3 opportunities

Are you interested in having a [co-op student rebuild an existing WCMS 2 site](#) in WCMS 3? We would like to continue to identify "simple" WCMS 2 sites that the co-ops can use as examples to get more hands-on experience with WCMS 3. "Simple" sites in this case would constitute sites:

- That are stock "FDSU" theme in WCMS 2, with no custom modules installed and are not behind authentication; and
- That have 10 pages or less in total

The site owner can submit sites that fit our criteria for a "simple" site. If you would like to submit a site for this exercise, please **submit an RT** ([rt-ist-wcms@rt.uwaterloo.ca](mailto:rt-ist-wcms@rt.uwaterloo.ca)) with:

- A subject line of "WCMS 3 IST co-op site submission"
- The site name
- The site URL

Sites completed during this exercise could launch to production after June 29 with site owner approval. We will assign sites to our co-ops on a first-come, first-serve basis according to requests in RT.

If you have any questions at all feel free to message [Andrea Jennings](#).

## **WCMS 2 site information**

### **Reminder: Deadline for launching WCMS 2 sites on pilots**

All WCMS 2 FDSU pilots sites must be launched/moved to production by Tuesday, August 31, 2021. This does not impact sites using single page, publication or conference templates.

If a site is not ready to move to production at that time, the site may:

- Be culled (deleted), with recommendation for the site owner to recreate the site in the WCMS 3 staging area

Requests to keep WCMS 2 sites on pilots after August 31 should be sent to [Joe Kwan](#). Requests will be reviewed on a per-site basis; there is no guarantee an exclusion will be granted.

### **Creating new WCMS 2 sites**

WCMS 2 FDSU sites are no longer being built as of June 29, 2021. Site maintainers requiring a new WCMS site will need to build the site in the new WCMS 3 environment.

Site requests for single page, publication or conference templates will continue to be supported until the functionality is available in WCMS 3.

### **Drop-in lab**

Have a question, or need some help with your website? A [virtual Drop-in lab](#) will be open every Tuesday and Thursday afternoon from 1-4 p.m. to provide WCMS content maintainers one-on-one website and training support. Please reach out to Charlotte Armstrong, via [email](#) or Microsoft Teams, to schedule an appointment.